



DIRECTV
FOR BUSINESS

H26K & H44 RECEIVERS

**LEARN MORE ABOUT CONNECTING YOUR
RECEIVER TO THE INTERNET**

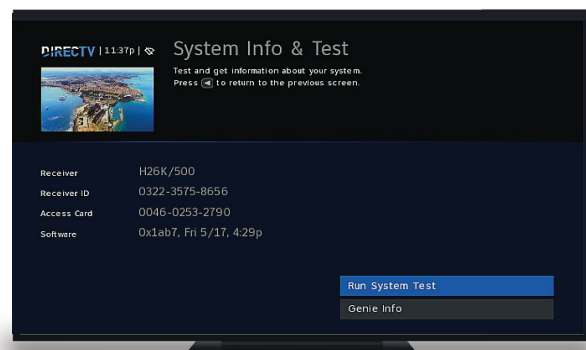
Introduction

Commercial receiver installations vary in complexity. Connecting a receiver to the Internet is specific to the receiver model and business' Internet/network setup.

Follow the steps below to get started.

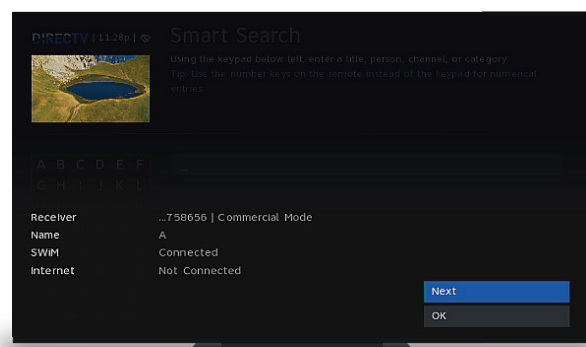
Step 1. Check your receiver model for eligibility

- On your DIRECTV® remote, press the **MENU** button
- Arrow down to **Settings**
- Arrow right to **Info & Test** > press **SELECT**
- Verify your receiver model is H26K or H44
- On your remote, press **EXIT** to dismiss this screen



Step 2. Verify eligible receiver is connected to the Internet

- H26K and H44 receivers require high-speed Internet connection to use enhanced receiver features
- On your remote, press the **DASH (-)** button twice to display Internet status
- When **Never Connected** or **Not Connected** appears next to the Internet field, as shown in the screenshot, it requires Internet to be set up
- On your remote, press **EXIT** to dismiss this screen

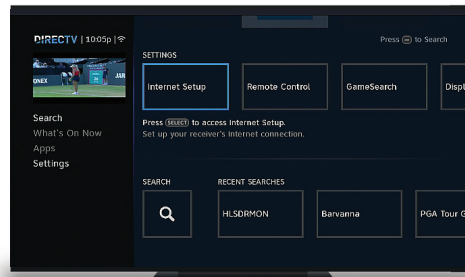


Step 3. Connecting to the Internet

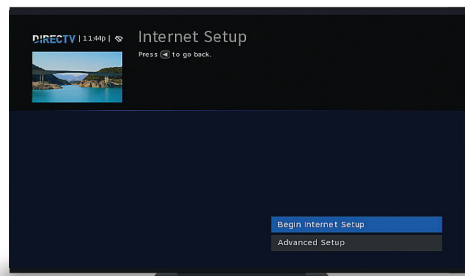
Receiver Model: H26K

(Go to page 5 for Receiver Model H44 setup.)

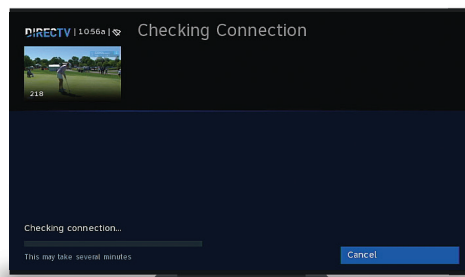
- On your DIRECTV® remote, press the **MENU** button
Arrow down to **Settings**
Arrow right to **Internet Setup** > press **SELECT**



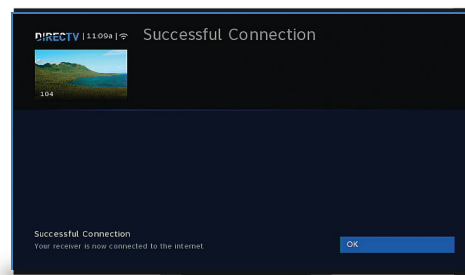
- With the blue highlight on **Begin Internet Setup**, press **SELECT** on your remote



- Once selected, connection attempt is made



- You will see **Successful Connection** confirmation once connected to the Internet

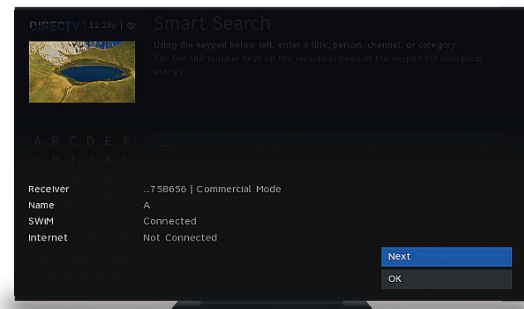


Step 3. Connecting to the Internet

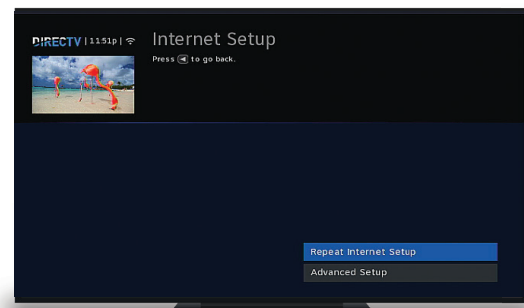
Receiver Model: H26K (cont.)

- If receiver was previously connected but a check confirms **Not Connected**, exit this screen

On your DIRECTV® remote, press the **MENU** button
Arrow down to **Settings**
Arrow right to **Internet Setup** > press **SELECT**



- Press **SELECT** on **Repeat Internet Setup**



If connection to network is not successful and wiring previously completed by a service technician appears intact, please contact your DIRECTV Authorized Dealer or the DIRECTV FOR BUSINESSSM Support Team by calling **1.888.388.4249** to schedule a technician site visit.

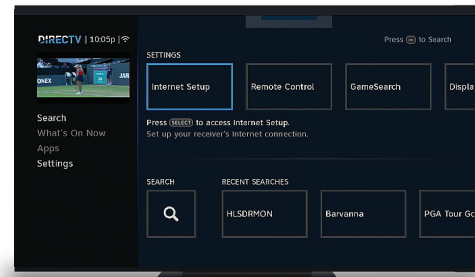
Additional charges for hardware and installation may apply.



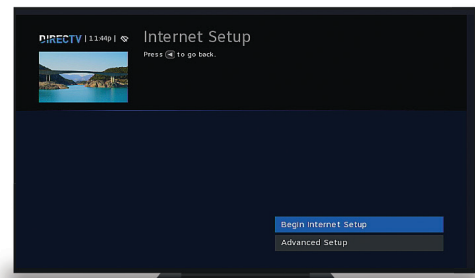
Step 3. Connecting to the Internet

Receiver Model: H44

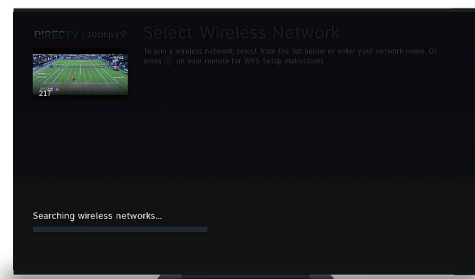
- On your DIRECTV® remote, press the **MENU** button
Arrow down to **Settings**
Arrow right to **Internet Setup** > press **SELECT**



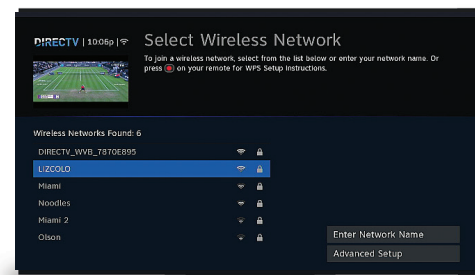
- If receiver was not previously connected, select **Begin Internet Setup** > press **SELECT** on your remote



- Your receiver will search for available wireless networks



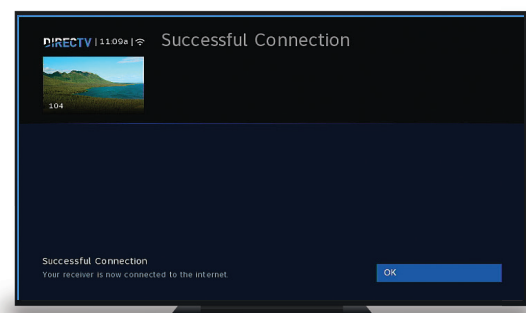
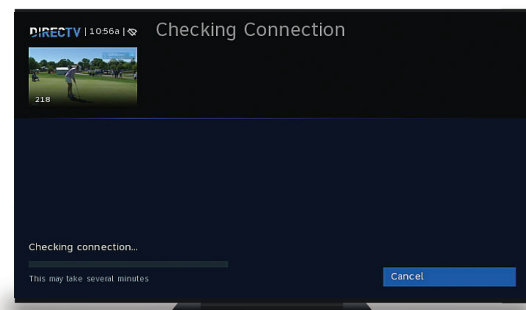
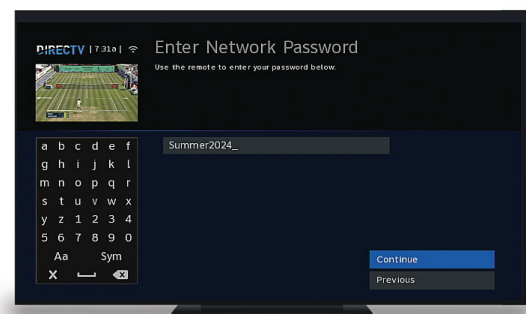
- Select your wireless network



Step 3. Connecting to the Internet

Receiver Model: H44 (cont.)

- Enter the password associated with your wireless network; once complete, arrow right to **Continue** > press **SELECT** on your remote
- Your receiver will check for an Internet connection
- You will see **Successful Connection** confirmation once connected to the Internet



Questions?

For technical assistance, you may require a technician visit and additional hardware to connect receivers to the Internet. Additional charges for hardware and installation may apply.

Please contact your DIRECTV FOR BUSINESS Authorized Dealer to learn more about connecting eligible receivers to the Internet and scheduling an appointment.

If you need assistance with identifying your assigned dealer or scheduling a technician, the DIRECTV FOR BUSINESS Support Team can assist you by calling **1.888.388.4249**.

H26K and H44 receivers require high-speed Internet connection to use enhanced receiver features. Additional charges for hardware and installation may apply.
H44 and H26K commercial receivers are eligible to connect to the Internet.

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