



TIPS & TRICKS

USER GUIDE FOR SHOPS, SERVICES & PRIVATE OFFICES

DIRECTV
FOR BUSINESS

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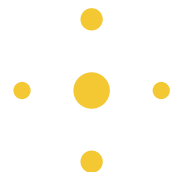
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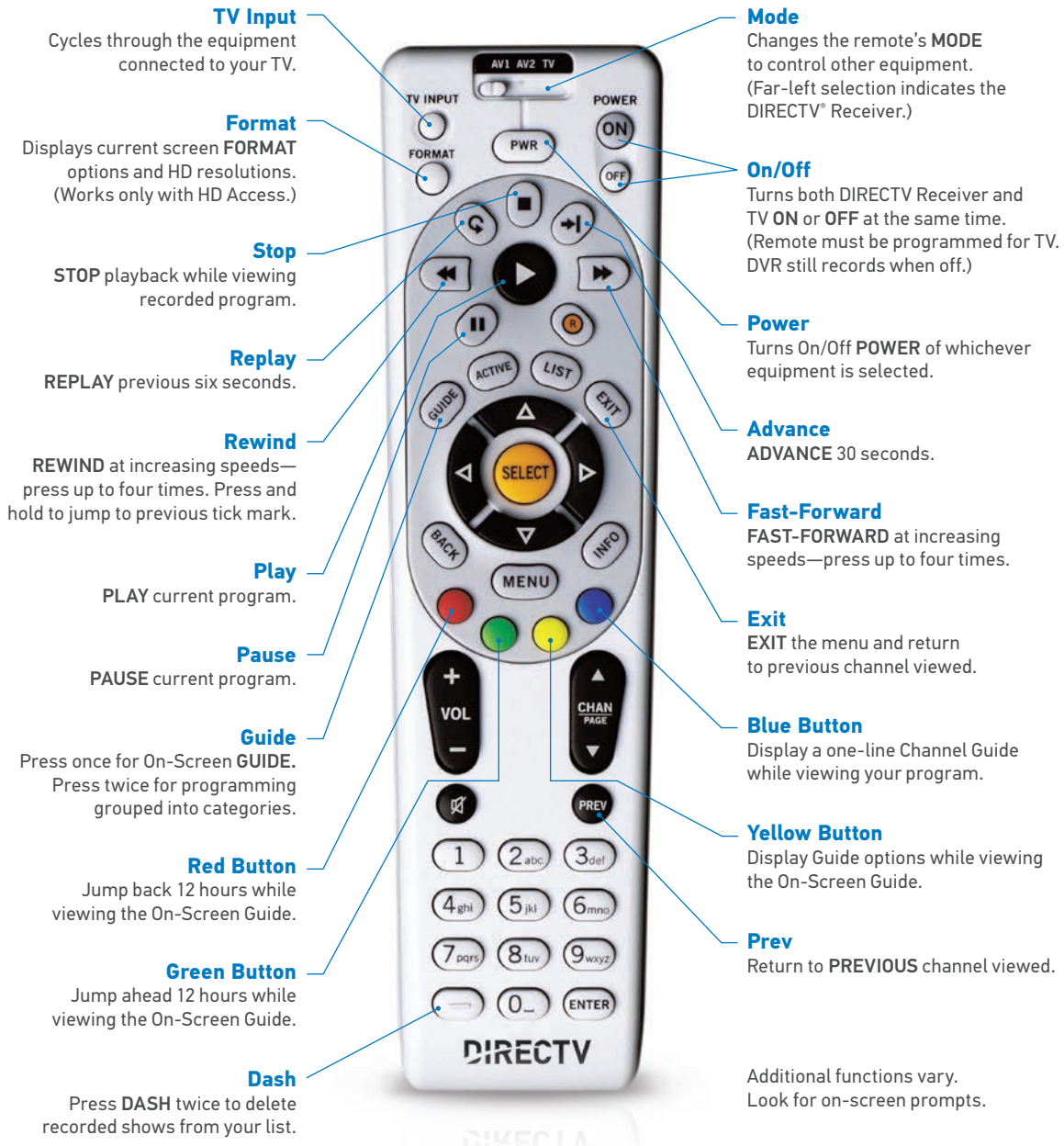




Program Remote (RC73)

For use with the H44 on business accounts.

- > On the remote, press **MENU**.
 - > Select **SETTINGS**, then **REMOTE CONTROL**.
 - > Select **IR/RF SETUP**.
 - > Press **SELECT** to highlight remote type.
 - > Press the **DOWN ARROW** to highlight **RF**.
 - > Press **SELECT**.
 - > Select **CONTINUE**.
- > Once RF setup is complete, select **PROGRAM REMOTE** to program the remote to the TV.
 - > Complete by following on-screen prompts.



TV Input

Cycles through the equipment connected to your TV.

Format

Displays current screen **FORMAT** options and HD resolutions. (Works only with HD Access.)

Stop

STOP playback while viewing recorded program.

Replay

REPLAY previous six seconds.

Rewind

REWIND at increasing speeds—press up to four times. Press and hold to jump to previous tick mark.

Play

PLAY current program.

Pause

PAUSE current program.

Guide

Press once for On-Screen **GUIDE**. Press twice for programming grouped into categories.

Red Button

Jump back 12 hours while viewing the On-Screen Guide.

Green Button

Jump ahead 12 hours while viewing the On-Screen Guide.

Dash

Press **DASH** twice to delete recorded shows from your list.

Mode

Changes the remote's **MODE** to control other equipment. (Far-left selection indicates the DIRECTV® Receiver.)

On/Off

Turns both DIRECTV Receiver and TV **ON** or **OFF** at the same time. (Remote must be programmed for TV. DVR still records when off.)

Power

Turns On/Off **POWER** of whichever equipment is selected.

Advance

ADVANCE 30 seconds.

Fast-Forward

FAST-FORWARD at increasing speeds—press up to four times.

Exit

EXIT the menu and return to previous channel viewed.

Blue Button

Display a one-line Channel Guide while viewing your program.

Yellow Button

Display Guide options while viewing the On-Screen Guide.

Prev

Return to **PREVIOUS** channel viewed.

Additional functions vary. Look for on-screen prompts.

Program Your Universal Remote:

Your new DIRECTV® Universal Remote can control your entire entertainment system—TVs, DVD players, VCRs and stereo systems.

For HD Receivers:

- › Press the **MENU** button.
- › Select **SETTINGS & HELP, SETTINGS, REMOTE CONTROL.**

Remote App:

Use the DIRECTV FOR BUSINESS™ Remote App to control all of your receivers from just one tablet! See page 16 for details.

Channels

Highlight the channel abbreviation to get the channel description.

Timeline

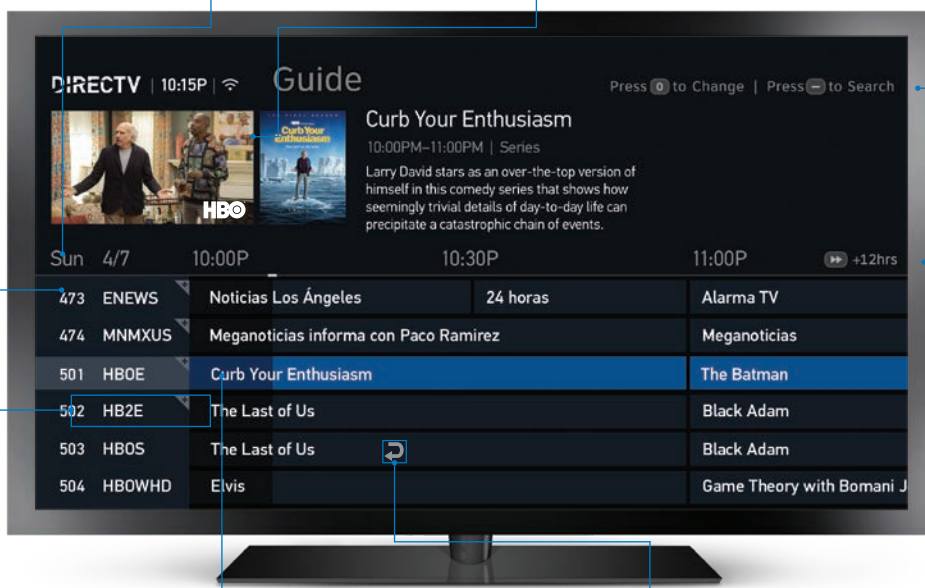
To see what's on later, navigate forward with the **RIGHT ARROW**. Use the **LEFT ARROW** to go back.

TV Window

Watch your program while using the Guide.

Search & Guide Options

Press **DASH** to Search, **0** or **YELLOW** button to sort programming by category, move to a specific date and time, change your Favorites list and see On Demand titles.



On Demand

+ next to a channel name indicates that On Demand content is available. Highlight the channel name and then press **SELECT** to access. Only available for certain account types that qualify and subscribe to DVR service.

Highlight Bar

Use the **ARROW** buttons to highlight a program and view its description. To tune to a highlighted program, press **SELECT**.

Restart

↺ next to a show means you can restart the show from the beginning. Select the show, then press **RWD** to watch from the beginning. Only available for certain account types that qualify and subscribe to DVR service. Restart not available on all programs. Go to directv.com/restart for a list of programs.

Advance Timeline

Press **FFWD** or the **GREEN** button to advance 12 hours. Press **RWD** or the **RED** button to go back 12 hours.

Watch Curb Your Enthusiasm on **HBO**

SPORTSMIX® Channel!

Watch up to eight different sporting events, highlights and analysis from popular sports networks at the same time, all in HD!

- > Tune to **Ch. 205 SPORTSMIX®**.
- > Use the **ARROW** buttons to highlight a channel and to hear audio for that channel. Press **SELECT** to tune directly to that specific channel.

For full Mix Channels and interactive functionality, HD equipment model H/HR 21 or later is required.



Instant Weather & More²

With TV Apps on DIRECTV, you can get up-to-date local weather, see the latest sports scores and discover the hottest new shows—all without missing a second of what you're watching on TV.

- > Press the **RIGHT ARROW** on your remote to launch the TV Apps dock.
- > Use the **ARROW** buttons to highlight the app you want.
- > Press **SELECT** to launch.

Available on HD DVR Receivers (models HR20 or later) connected to the Internet.



Watch MasterChef Junior on **FOX**

SCOREGUIDE™

Get sports scores and the latest stats instantly, without changing your channel or missing a big play.

- > Press the **RED** button when watching any sports channel.



See back cover for legal disclosures.

Smart Search

Spend less time searching and more time watching with our intuitive search feature.

- › Press **DASH** or **MENU** on your remote.
- › Choose **SEARCH**.
- › Search by title, person, channel or keyword.

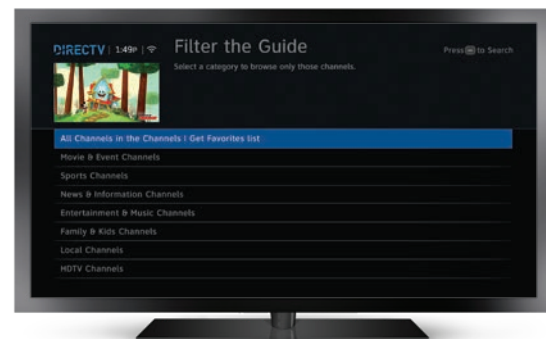
Scroll through the channel options until you find the one you're looking for, then press **SELECT**.



Customize Your Guide

Quickly get to your favorite channel right away, or discover something new.

- › Press the **GUIDE** button **TWICE** to search by category.
- › Scroll through the options, then press **SELECT** to view a category.



Watch Mickey Mouse Funhouse on **Disney Junior**

QuickTune

Instantly access nine of your favorite, most-watched channels so you can tune to them right away.

- › To add a favorite channel, press **ENTER** or the **GREEN** button to add the channel.
- › To access your QuickTune favorites at any time, press the **UP ARROW** on your remote.

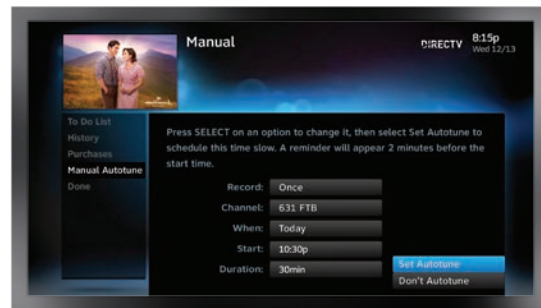


Never Miss Your Favorite Shows

Catch every minute of your show or game, even if you don't have a DVR. Autotune switches you to the channel you want to watch as soon as the action starts.

- > Press **GUIDE** on your remote.
- > Select the event or show you want to watch.
- > Highlight **SET AUTOTUNE** and press **SELECT**.

Available on H25 HD Receivers.

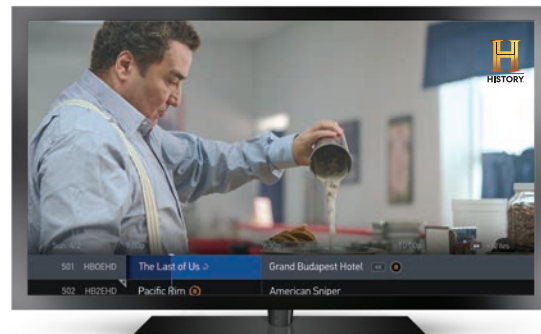


Watch *When Calls the Heart* on Hallmark CHANNEL

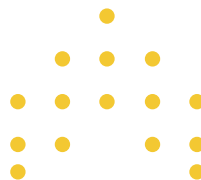
One-Line On-Screen Guide

See what's coming up without missing what's on. View the One-Line On-Screen Guide while viewing your program on the full screen.

- > Press **ENTER** or the **BLUE** button on your remote.
- > Scroll through the Guide, one line at a time.
- > Press **EXIT** to close the Guide.



Watch *The Food That Built America* on HISTORY



DoublePlay™

Never miss a minute of your favorite shows. Watch, pause, rewind and fast-forward on two channels at the same time with your HD DVR.

- › While watching one program, press the **DOWN ARROW** on your remote.
- › Press the **DOWN ARROW** again to select a show on a different channel.
- › Use the **DOWN ARROW** to flip between the two.

Available on HD DVR Receivers (models HR20 or later).



Favorite Channels

Organize all your favorites into an easy-to-browse list, or even create multiple lists for different family members!

- › Press the **INFO** button on the remote.
- › Use the **RIGHT ARROW** to highlight **FAVORITES**.
- › Select **SETUP CUSTOM 1** to choose your favorite channel list.
- › Once your list is set, access it from here anytime.

Come back to your Favorite Channels page anytime to access your personal list.



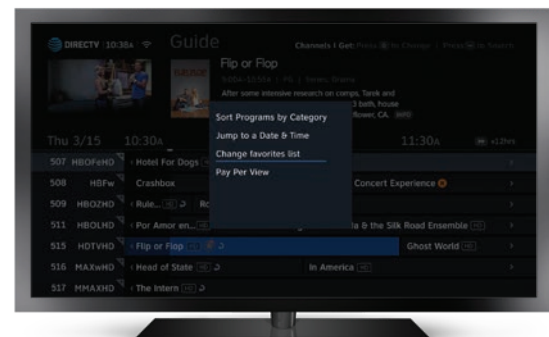
Watch *The Masked Singer* on **FOX**

Organize Your Playlist

Sort, delete and arrange your shows according to your preference.

- › Press **LIST** on your remote.
- › Press the **DASH** or **YELLOW** button and choose from a variety of options.

Available on all HD DVR and DVR Receivers.



Need to limit or block programming?

- › Press the **MENU** button.
- › Select **SETTINGS**, and **PARENTAL** or **CONTENT CONTROLS**.

COMMERCIAL BASIC PLUS

AccuWeather (HD only) ¹	HD 361	Celebrity Shopping	223	FMC	314	IMPACT ²	380	NHK	322	SonLife Broadcasting Network	344
AXS TV (HD only) ¹	HD 340	CMT	HD 327	FOX News Channel	HD 360	INSP	HD 364	Nickelodeon/Nick at Nite (East)	HD 299	TBN (HD only) ¹	HD 372
BabyFirstTV ^{TM2}	293	CNBC World	357	Free Speech TV ²	348	JBS ²	388	Nickelodeon/Nick at Nite (West)	300	TBN Inspire	371
Barvanina	9581	CNN	HD 202	fyi	HD 266	Jewelry Television	313	NRB	378	TCT Network	377
BBC America	HD 264	CTN	376	Galavisión	HD 404	Jewish Life Television ²	325	ONCE Mexico	447	Telefe	411
BET	HD 329	Daystar (HD only) ¹	HD 369	GEB America ¹	363	Lifetime	HD 252	Pursuit Channel	604	The First (HD only) ¹	347
BET West (HD only) ¹	HD 329-1	Daystar Español (HD only) ¹	HD 463	Gem Shopping Network	228	Living Faith Network ²	379	QVC	HD 317	The Word Network	373
Bloomberg TV	HD 353	DIRECTV News Mix	200	GOD TV ²	365	MAVTV HD	HD 224	QVC2	315	Univision	HD 402
Blossom	375	EarthTV	267	HISTORY Channel	HD 269	MotorTrend (HD only) ¹	HD 281	QVC3	318	Univision West	403
Boomerang	298	Enlace ²	448	HITN TV ²	461	MTV	HD 331	Sciencology Network	320	VH1	HD 335
BYUtv	374	ESNE ²	456	Hope Channel ²	368	MTV Classic	336	Shop LC	226	Victory	366
C-SPAN	350	EWTN	370	HSN	HD 240	NASA TV ²	352	ShopHQ	73, 316	World Harvest Television (WHT)	367
C-SPAN2	351	FETV	323	HSN2	310	Newsmax	349	So Yummy	563		

BUSINESS SELECT™ PACK

AccuWeather (HD only) ¹	HD 361	CNBC	HD 355	Fox Business Network	HD 359	Investigation Discovery	HD 285	Ovation	HD 274	TCM	HD 256
AMC	HD 254	CNN	HD 202	FOX News Channel	HD 360	ION East (HD only) ¹	HD 305	Paramount Network	HD 241	TCT Network	HD 377
Animal Planet	HD 282	Comedy Central	HD 249	Free Speech TV ²	348	JBS ²	388	PBS Kids	288	TeenNick	303
Aqui ²	401	Comedy Central West (HD only) ¹	HD 249-1	Freeform	HD 311	Jewelry Television	72, 313	Pursuit Channel	604	The First (HD only) ¹	HD 347
AXS TV (HD only) ¹	HD 340	CTN	376	FX	HD 248	Jewish Life Television ²	325	QVC	HD 317	The Word Network	373
BabyFirstTV ^{TM2}	293	Daystar (HD only) ¹	HD 369	FX	HD 259	Living Faith Network ²	379	QVC2	315	TheGrio (HD only) ¹	HD 342
Barvanina	9581	Daystar Español (HD only) ¹	HD 463	Galavisión	HD 404	MAVTV (HD only) ¹	HD 214	QVC3	318	TLC	HD 280
BBC America	HD 264	DIRECTV News Mix	200	GEB America ²	363	MotorTrend (HD only) ¹	HD 281	ReelZChannel	HD 238	TNT	HD 245
BET	HD 329	Discovery	HD 278	Gem Shopping Network	228	MSNBC	HD 356	Revolt (HD only) ¹	HD 384	truTV (HD only) ¹	HD 245-1
BET West (HD only) ¹	HD 329-1	Disney Channel (East)	HD 290	GOD TV ²	365	MTV	HD 331	RFD-TV (HD only) ¹	HD 345	truTV West (HD only) ¹	HD 246
Bloomberg TV	HD 353	Disney Channel (West)	291	Hallmark Channel	HD 312	MTV West (HD only) ¹	HD 331-1	Sciencology Network	320	TV Land	HD 304
Blossom	375	Disney Junior	HD 289	Hallmark Mystery (HD only) ¹	HD 312	MTV2	HD 332	Shop LC	226	Univision (East)	HD 402
Boomerang	298	Disney XD	HD 292	HGTV	HD 229	NASA TV ²	352	ShopHQ	73, 316	USA Network	HD 242
Bravo	HD 237	E!	HD 236	HITN TV ²	461	National Geographic	HD 276	So Yummy	563	VH1	HD 335
BYUtv	374	EarthTV	267	HLN	HD 204	Newsmax	349	SonLife Broadcasting Network	HD 344	Victory	366
C-SPAN	350	Enlace ²	448	Hope Channel ²	368	NewsNation	HD 307	SundanceTV	HD 239	WE tv	HD 260
C-SPAN2	HD 351	ESNE ²	456	HSN	HD 240	NHK	322	Syfy	HD 242	World Harvest Television (WHT)	367
Cartoon Network (East)	HD 296	EWTN	370	HSN2	310	Nickelodeon/Nick at Nite (East)	HD 299	TBN (HD only) ¹	HD 372		
Cartoon Network (West)	297	FETV	323	IFC	HD 333	Nickelodeon/Nick at Nite (West)	300	TBN Inspire	371		
Celebrity Shopping Network	95, 223	FMC	314	IMPACT ²	380	NRB	378	TBS	HD 247		
CMT	HD 327	Food Network	HD 231	INSP	HD 364	ONCE Mexico	447	TBS West (HD only) ¹	HD 247-1		

BUSINESS ENTERTAINMENT™ PACK

A&E	HD 265	CNBC World	357	Food Network	HD 231	Investigation Discovery	HD 285	PBS Kids	288	The Word Network	373
AccuWeather (HD only) ¹	HD 361	CNN	HD 202	Fox Business Network	HD 359	ION East (HD only) ¹	HD 305	POP	HD 273	TheGrio (HD only) ¹	HD 342
AMC	HD 254	CNN International	358	FOX News Channel	HD 360	JBS ²	388	Pursuit Channel	604	Thursday Night Football ³	950
Animal Planet	HD 282	Comedy Central	HD 249	Free Speech TV ²	348	Jewelry Television	72, 313	QVC	HD 317	TLC	HD 280
Apple TV+ Friday Night Baseball	HD 9528-9529	Comedy Central West (HD only) ¹	HD 249-1	Freeform	HD 311	Jewish Life Television ²	325	QVC2	315	TNT	HD 245
Doubleheader ²	HD 9528-9529	Cowboy Channel	603	FS1	HD 219	Living Faith Network ²	379	QVC3	318	TNT West (HD only) ¹	HD 245-1
AXS TV (HD only) ¹	HD 340	CTN	376	FX	HD 248	MAVTV (HD only) ¹	HD 214	ReelZChannel	HD 238	Travel Channel	HD 277
BabyFirstTV ^{TM2}	293	Daystar (HD only) ¹	HD 369	FX	HD 259	LN	HD 253	Revolt (HD only) ¹	HD 384	truTV	HD 246
Barvanina	9581	Daystar Español (HD only) ¹	HD 463	Galavisión	HD 404	MAVTV (HD only) ¹	HD 214	RFD-TV (HD only) ¹	HD 345	TV Land	HD 304
BBC America	HD 264	DIRECTV HD SPORTSMIX ³	HD 205, 600	GEB America ²	363	MotorTrend (HD only) ¹	HD 281	Sciencology Network	320	TV One (HD only) ¹	HD 328
BET	HD 329	DIRECTV News Mix	200	Gem Shopping Network	228	MSNBC	HD 356	Shop LC	226	Univision (East)	HD 402
BET West (HD only) ¹	HD 329-1	Discovery	HD 278	GOD TV ²	365	MTV	HD 331	ShopHQ	73, 316	UPtv	HD 338
Bloomberg TV	HD 353	Disney Channel (East)	HD 290	GSN ¹	HD 233	MTV West (HD only) ¹	HD 331-1	So Yummy	563	USA Network	HD 335
Blossom	375	Disney Channel (West)	291	Hallmark Channel	HD 312	MTV2	HD 332	SonLife Broadcasting Network	HD 344	VH1	HD 335
Boomerang	298	Disney Junior	HD 289	Hallmark Mystery (HD only) ¹	HD 312	NASA TV ²	352	SundanceTV	HD 239	VICE	HD 271
Bravo	HD 237	Disney XD	HD 292	HGTV	HD 229	National Geographic	HD 276	Syfy	HD 244	Victory	366
BYUtv	374	E!	HD 236	HISTORY Channel	HD 269	Newsmax	349	TBN (HD only) ¹	HD 372	WE tv	HD 260
C-SPAN	350	EarthTV	267	HITN TV ²	461	NewsNation	HD 307	TBN Inspire	371	World Harvest Television (WHT)	367
C-SPAN2	351	Enlace ²	448	HLN	HD 204	NHK	322	TBS	HD 247		
Cartoon Network (East)	HD 296	ESNE ²	456	Hope Channel ²	368	Nickelodeon/Nick at Nite (East)	HD 299	TBS West (HD only) ¹	HD 247-1		
Cartoon Network (West)	297	ESPN	HD 206	HSN	HD 240	Nickelodeon/Nick at Nite (West)	300	TCM	HD 256		
Celebrity Shopping Network	223	ESPN2	HD 209	HSN2	310	NRB	378	TCT Network	377		
Cleo TV (HD only) ¹	HD 341	EWTN	370	IFC	333	ONCE Mexico	447	TeenNick	303		
CMT	HD 327	FETV	323	IMPACT ²	380	Ovation	HD 274	The First (HD only) ¹	347		
CNBC	HD 355	FMC	314	INSP	HD 364	Paramount Network	HD 241	The Weather Channel	HD 362		

BUSINESS XTRA PACK

AGE	HD 265	CNN	HD 202	FMC	314	Investigation Discovery	HD 285	ONCE Mexico	447	The First (HD only) ¹	HD 347
ACC Network	612	CNN International	358	Food Network	HD 231	ION East (HD only) ¹	HD 305	Ovation	HD 274	The Weather Channel	HD 362
AccuWeather (HD only) ¹	HD 361	Comedy Central	HD 249	Fox Business Network	HD 359	JBS ²	388	OWN	279	The Word Network	373
AMC	HD 254	Comedy Central West (HD only) ¹	HD 249-1	FOX News Channel	HD 360	Jewish Life Television	72, 313	OWN West	HD 279-1	The6no (HD only) ¹	HD 342
American Heroes Channel	HD 287	Comedy TV (HD only)¹	HD 382	Free Speech TV ²	348	Jewish Life Television ²	325	Oxygen True Crime	HD 251	Thursday Night Football ³	9550
Animal Planet	HD 282	Cooking Channel	HD 232	Freeform	HD 311	Justice Central (HD only)¹	HD 383	Paramount Network	HD 241	TLC	HD 280
Apple TV+ Friday Night Baseball	HD 9528-9529	Cowboy Channel	603	FS1	HD 219	Lifetime	HD 252	PBS Kids	288	TNT	HD 245
Doubleheader ²	80	Cozi TV	80	FS2	HD 618	Living Faith Network ²	379	POP	HD 273	TNT West (HD only) ¹	HD 245-1
ASPIRE (HD only)¹	HD 381	CTN	376	Fuse (HD only)¹	HD 339	LMN	HD 253	Pursuit Channel	604	Travel Channel	HD 277
AXS TV (HD only) ¹	HD 340	Daystar (HD only) ¹	HD 369	FX	HD 248	Logo	272	QVC	HD 317	truTV	HD 246
BabyFirstTV ²	293	Daystar Español (HD only) ¹	HD 463	FX Movie Channel	HD 258	Magnolia Network	HD 230	OVC2	315	TV Land	HD 304
Barvanna	9581	Destination America	HD 286	FX	HD 259	MAVTV (HD only) ¹	HD 214	QVC3	318	TV One (HD only) ¹	HD 328
BBC America	HD 264	DIRECTV HD SportsMix ^x		fyi	HD 266	MeTV	HD 77	ReelzChannel	HD 238	UniMás ²	HD 408
BBC News (HD only)¹	HD 346	(HD only) ¹	HD 205, 600	Galavisión	HD 404	MLB Network	HD 213	Revolt (HD only) ¹	HD 384	Universal Kids	HD 295
BET	HD 329	DIRECTV News Mix	200	GEB America ²	363	MotorTrend (HD only) ¹	HD 281	RFD-TV (HD only) ¹	HD 345	UNIVERSO²	HD 410
BET Her	HD 330	Discovery	HD 278	Gem Shopping Network	228	MSNBC	HD 356	Science	HD 284	Univision (East)	HD 402
BET West (HD only) ¹	329-1	Discovery Family Channel	HD 294	GET	83	MTV	HD 331	Scientology Network	320	UPtv	338
Bloomberg TV	HD 353	Discovery Life	261	GOD TV ²	365	MTV Classic	336	SEC Network	HD 611	USA Network	HD 242
Blossom	375	Disney Channel (East)	HD 290	Golf Channel	HD 218	MTV West (HD only) ¹	HD 331-1	Shop LC	226	VH1	HD 335
Boomerang	298	Disney Channel (West)	291	Great American Family	HD 326	NASA TV ²	HD 332	ShopHQ	73, 316	VICE	HD 271
Bounce TV (HD only) ¹	HD 82	Disney Junior	HD 289	GRIT	306	Nat Geo WILD	HD 283	Shorts TV	HD 573	Victory	366
Bravo	HD 237	Disney XD	HD 292	GSN (HD only) ¹	HD 233	National Geographic	HD 276	So Yummy	563	WE tv	HD 260
BTN	HD 610	E!	HD 236	Hallmark Channel	HD 312	NBA TV	HD 216	SonLife Broadcasting Network	HD 344	World Harvest Television (WHT)	367
BYUtv	374	EarthTV	267	Heroes & Icons	385	Newsmax	349	Sportsman Channel	605	Yankees on Prime ²	9527
C-SPAN	350	Enlace ²	448	HGTV	HD 229	NewsNation	HD 307	SundanceTV	HD 239		
C-SPAN2	351	ESNE ¹	456	HISTORY Channel	HD 269	NFL Network	HD 212	Syfy	HD 244		
Cartoon Network (East)	HD 296	ESPN	HD 206	HITN TV ²	HD 461	NHK	322	TBN (HD only)	HD 372		
Cartoon Network (West)	297	ESPN2	HD 209	HLN	HD 204	NHL NetworkTM	HD 215	TBN Inspire	371		
CBS Sports Network	HD 221	ESPNEWS	HD 207	Hope Channel ¹	368	Nick Jr.	HD 301	TBS	HD 267		
Celebrity Shopping Network	95, 223	ESPNU	HD 208	HSN	HD 240	Nickelodeon/Nick at Nite (East)	HD 299	TBS West (HD only) ¹	HD 247-1		
Cleo TV (HD only) ¹	HD 341	EWTN	370	HSN2	310	Nickelodeon/Nick at Nite (West)	300	TCM	HD 256		
CMT	HD 327	FanDuel TV (HD only)¹	HD 602	IFC	HD 333	Nicktoons	302	TCT Network	377		
CNBC	HD 355	FETV	323	IMPACT ²	380	NRB	378	TeenNick	303		
CNBC World	357	FM (HD only)¹	HD 386	INSP	HD 364			Tennis Channel	HD 217		

PLUS Out-of-Market and In-Market Regional Sports Networks HD where available. **PLUS Local Channels** HD where available.³

COMERCIAL ÓPTIMO MÁS PACK

AccuWeather (HD only) ¹	HD 361	Cine Nostalgia	424	FETV	323	JBS ²	388	QVC	HD 317	Tr3s	445
AMC	HD 254	Cinelatino	423	FMC	314	Jewelry Television	313	QVC2	315	TUDN	HD 464
Animal Planet	HD 282	Cinema Dinamita	450	Food Network	HD 231	Jewish Life Television ²	325	QVC3	318	TV Chile	437
Antena 3	458	CNN	HD 202	FORDtv	453	Living Faith Network ²	379	ScionTV Network	320	TVE	460
Aqui	401	CNN En Español	419	FOX Deportes	HD 465	MAVTV (HD only) ¹	HD 214	Shop LC	226	TyC Sports	469
Atres Cine	459	CTN	376	Freeform	HD 311	MegaTV	HD 405	ShopHQ	316	UniMás	HD 408
ATRESERIES	420	Daystar (Solo HD) ¹	HD 369	Free Speech TV ²	348	MotorTrend (Solo HD) ¹	HD 281	So Yummy	563	UNIVERSO	HD 410
AXS TV (Solo HD) ¹	HD 340	Daystar Español (Solo HD) ¹	HD 463	FS1	HD 219	MSNBC	HD 356	SonLife Broadcasting Network	344	Univision (Este)	HD 402
BabyFirstTV ²	SAP HD 293	De Película	451	FX	HD 248	MTV	HD 331	Sony Cine	449	Univision (Oeste)	403
BabyTV	425	De Película Clásico	452	FX2	HD 259	MTV West (HD only) ¹	HD 331-1	STARZ Encore En Español	426	Univision tNovelas	454
Bandamax	433	DIRECTV News Mix	200	Galavisión	HD 404	Multimedios	412	SUR Perú	439	UPtv	338
Barvanna	9581	Discovery	HD 278	GEB America ²	363	NASA TV ²	352	TBN (HD only) ¹	HD 372	USA Network	SAP HD 242
Blossom	375	Discovery En Español	413	Gem Shopping Network	228	Nat Geo Mundo	435	TBN Inspire	371	VePlus	409
Boomerang	SAP 298	Discovery Familia	436	GOD TV ²	365	National Geographic	HD 272	TBS	SAP HD 247	VH1	HD 335
Bravo	237	Disney Channel (Este)	SAP HD 290	GoTV	290	NHK	322	TBS West (HD only) ¹	HD 247-1	Victory	366
BYUtv	374	Disney Channel (Oeste)	SAP 291	Great American Family	HD 326	Nickelodeon/Nick at Nite (Este)	SAP HD 299	TC Internacional	457	VideoRola	415
C-SPAN	350	Disney XD	SAP HD 292	HISTORY en Español	443	Nickelodeon/Nick at Nite (Oeste)	SAP 300	TCT Network	377	Vme	440
C-SPAN2	351	El	HD 236	HITN TV	461	NRB	378	TeenNick	303	WAPA América	414
Canal 22 Internacional	446	EarthTV	267	HLN	HD 204	NTN24	418	TeleCentro	429	World Harvest Television (WHT)	367
Caracol TV	417	Ecuavisa Internacional	438	Hogar de HGTV	434	Nuestra Tele	416	Telefe	411	ZooMoo	432
Cartoon Network (Este)	SAP HD 296	Enlace ²	448	HOPE TV	430	ONCE Mexico	447	Telemundo (Este)	406		
Cartoon Network (Oeste)	SAP 297	ESNE ²	456	Hope Channel ²	368	Paramount Network	HD 241	Telemundo (Oeste)	407		
Celebrity Shopping Network	223	ESPN Deportes	HD 466	HSN	HD 240	Pasioness	444	The Weather Channel	HD 362		
Centroamérica TV	428	Estrella TV	442	HSN2	310	PBS Kids	288	The Word Network	373		
Cine Estelar	422	EWTV	370	IMPACT ²	308	Perú Mágico	431	TNT	SAP HD 245		
Cine Mexicano	462	EWTV En Español	475	INSP	HD 364	Pursuit Channel	604	TNT West (HD only) ¹	HD 245-1		

MUSIC CHOICE® PREMIUM

'60s Movement	803	Classic Country	808	Hard Rock	835	Love Songs	819	R&B Classics	842	Taste of Italy	881
'70s	804	Classic Dance	845	Hip-Hop and R&B	825	Mainstream Rap	847	R&B Soul	843	Teen Beats	867
'80s	805	Classic Rock	833	Hit List	816	Malt Shop Favorites	802	Rap	846	Throwback Jamz	848
'80s Rock	829	Classical Masterpieces	865	Honky Tonk	811	Max	818	Reggae	863	Today's Country	814
'90s	806	Coffee Shop Cuts	836	Indie	831	Metal	830	Retro Workout	862	Toddler Tunes	869
Adult Alternative	832	Contemporary Christian	826	Irish Favorites	883	Mexicana	876	Rock	841	Tropicals	874
All Christmas	858	Contemporary Instrumentals	820	Italian Favorites	882	Movie Scores	822	Rock Hits	837	Vietnamese	886
Alternative	834	Country Hits	809	Jazz	852	Musica Urbana	875	Rock Latino	878	Workout	860
Americana	810	Dance/EDM	859	Jazz Vocal Hits	850	Nature Sounds	884	Romances	870	Y2K	817
Big Band	801	Easy Listening	853	Jazz Vocal Standards	855	New Age	856	Singers & Swing	807		
Bluegrass	812	Filipino	885	K-Pop	861	New Wave	839	Smooth Jazz	851		
Blues	854	Folk	813	Kids Only! ¹	868	Party Favorites	880	Soft Rock	849		
Brazilian Pop	877	Funk	844	Latin Jazz	879	Pop & Country	840	Sounds of the Seasons	815		
Broadway	823	Gospel	827	Light Classical	866	Pop Hits	821	Soundscapes	857		
Classic Alternative	838	Gospel Hallelujah	828	Lounge	824	Pop Latino	871	Symphony	864		

SPORTS PACKAGES & CHANNELS

ACC Network	612	Big Ten Network	HD 610	MLB EXTRA INNINGS ²	HD 721-749	NBA LEAGUE PASS ²	HD 750-768	NHL ³ CENTER ICE ²	HD 769-785	Willow	HD 9540, 9541
Apple TV+ Friday Night Baseball		ESPN+ for Business	9519-9525	MLB EXTRA INNINGS ² Game Mix	HD 720-721	NFL REDZONE	9551	SEC Network	HD 611	Yankees on Prime ³	HD 9527
Doubleheader ²	HD 9528-9529	FOX SOCCER PLUS	HD 621	MLS Season Pass	HD 9475-9490	NFL SUNDAY TICKET	HD 9552-9567	Thursday Night Football ³	HD 9550		



Check out our Sports Schedule at sports.schedules.com

HD: To access DIRECTV® HD programming, DIRECTV® HD equipment and HD television required. SAP: Secondary Audio Programming

ALL PROGRAMMING SUBJECT TO CHANGE AT ANY TIME.

¹Requires HD equipment. ²MPEG-4 HD equipment is required. Channel will display in SD. Please call 1.888.388.4249 for more information. ³Eligibility for local channels based on service address. Visit directv.com/locals and directv.com to see what is available in your area. To find out if HD locals are available in your area, visit directv.com/hdlocals. ⁴YES Network available as a local Regional Sports Network package in CT, NY and in parts of NJ and PA as determined by ZIP code. Portions of YES Network programming available in SPORTS PACK premium package in the remainder of DIRECTV service areas. Professional and collegiate sports subscriptions sold separately. Blackout restrictions and other conditions apply. ⁵Seasonal channel that only carries the Apple TV+ Friday Night Baseball Doubleheader, Thursday Night Football, or Yankees on Amazon feeds, when available.



To add any or all of these exclusive sports packages to your DIRECTV® service, call **1.888.388.4249**.



ESPN+ FOR BUSINESS

Score up to 200 live events every month. Exciting content from UFC, Top Rank Boxing, college sports, international soccer, PGA TOUR LIVE and more.



MLS SEASON PASS

Follow all 29 major league soccer teams through local and out-of-market coverage, including MLS regular-season, playoff and Leagues Cup matches.



APPLE TV+ FRIDAY NIGHT BASEBALL DOUBLEHEADER

Check out Friday Night Baseball and get two live games every week during the season, included in all programming packages that have ESPN.



If you tune to a channel with a blacked-out game, **DIRECTV GameSearch™** automatically prompts your receiver to attempt to locate the game on another channel. This works for games you've scheduled to record, too, and is free of charge.

Available on H26K, H44 and H25 HD Receivers.

Your business has the winning play by giving fans the sports they want to watch. To add any or all of these great sports packages and programming to your DIRECTV® service, call 1.888.388.4249.



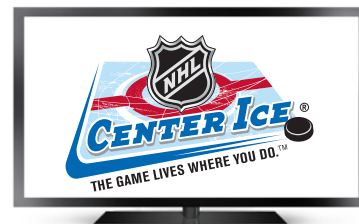
MLB EXTRA INNINGS®

From Opening Day through the pennant race, fans can watch their home teams, no matter where home is, with up to 90 out-of-market games a week—98% of them in HD.



NBA LEAGUE PASS®

Follow teams from coast to coast with up to 40 out-of-market games per week—most of them in HD.



NHL® CENTER ICE®

The most hockey on TV—all the matchups fans want, with up to 40 out-of-market games a week—most of them in HD.



NFL SUNDAY TICKET

18 weeks of exciting football action. Get every live game. Every Sunday.

With NFL SUNDAY TICKET for out-of-market Sunday afternoon games and DIRECTV Local Channels (CBS, FOX, NBC, NFL Network) for in-market and national NFL games. Select digital-only and international games excluded.



FOX Soccer Plus

FOX Soccer Plus enhances the soccer viewing experience for hard-core fans, with world-class soccer matches and premium rugby—24 hours a day, 7 days a week.



Thursday Night Football

Thursday Night Football is available to all customers where ESPN is included—Channel 9550. Get all the mid-week NFL action with Thursday Night Football!



REDZONE from NFL Network

Catch 7 straight hours of commercial-free football—that's every touchdown from every game, every Sunday afternoon.



Yankees on Prime

Get 20 Yankees games with the package throughout the season.

DIRECTV FOR BUSINESS™ customers subscribing to BUSINESS ENTERTAINMENT PACK™, BUSINESS XTRA PACK, COMMERCIAL ENTERTAINMENT PACK, COMMERCIAL XTRA™ PACK, COMMERCIAL CHOICE® PLUS and COMERCIAL MÁS ULTRA™ PACK will automatically receive the Apple TV+ Friday Night Baseball Doubleheader, Thursday Night Football, or Yankees on Amazon feed for no additional cost. Sports subscriptions sold separately. Actual number of games varies by market. Blackout rules and other conditions apply to all sports programming. To access DIRECTV HD programming, HD equipment is required.



Experience 4K at No Extra Cost

Get dazzling 4K picture quality on Channel 104, featuring a curated lineup of movies, concerts, food, nature documentaries and more. And coming soon, Channels 105 and 106 will host 4K live sports, pending availability with your base package.

Accessing DIRECTV 4K Programming requires an H26K Receiver, a 4K TV, and 4K content associated with your subscribed package. Limited channels available. To watch in 4K HDR requires 4K HDR-compatible equipment and 4K HDR content. If 4K TV does not support HDR, content will be viewable in standard 4K.

See back cover for legal disclosures.

Best Resolution²

Receiver software checks for the best picture quality your TV supports and automatically updates.

Or, to check your TV's resolution, go to:

- > Press **MENU** on your remote.
- > Select **SETTINGS**.
- > Right arrow to **DISPLAY** and select.
- > Arrow down to **TV Resolutions** and select.
- > Right arrow to **Resolutions**.



Number of HD channels varies with package selected.

Music Choice[®] Channels

Music that matches your business needs.

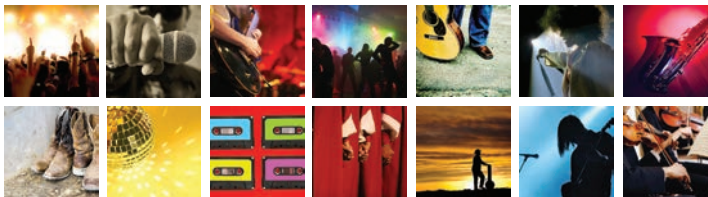
- > Over 80 commercial-free channels.
- > Crystal-clear sound with no interruptions.
- > Wide array of genres and formats.
- > No additional licensing fee to play music throughout your establishment.
- > Starts on Ch. 801.

Don't have Music Choice[®]?

Call **1.888.388.4249** to upgrade.



English-language music channels



AND MORE!

Spanish-language music channels



AND MORE!

See back cover for legal disclosures.

Your Itemized Bill

Refer to this sample bill to help understand your statement.



UNDERSTANDING YOUR DIRECTV FOR BUSINESS™ BILL

Billing made simple
Refer to this sample bill to help understand your statement.

0524/COM/FB 01029255

▶ SAMPLE BILL

DIRECTV FOR BUSINESS ACCOUNT NUMBER 12345678 DATE DUE No Payment Due AMOUNT DUE No Payment Due INVOICE NUMBER 0000112233 44

To contact us, call 1.888.388.4249

Summary
Statement Date 01/27/24
Page 1 of 1 for
COMPANY NAME
For Service at:
ATTN: CUSTOMER
123 Maine Street
CINCINNATI, OH 45202

Previous Balance	0.00
Payments	349.84
Current Charges & Fees	329.98
Adjustments & Credits	0.82
Taxes	19.04
AMOUNT DUE	\$0.00

Activity

Start	End	Description	Amount
01/27		Previous Balance	0.00
01/27		Payment - Thank You - VISA	349.84
Current Charges for Service Period (01/26/24 to 2/25/24)			
01/26	02/25	Music Choice Channels Monthly	44.99
01/26	02/25	XtraPack 2of3 Monthly	26.00
01/26	02/25	XtraPack 1of3 Monthly	115.99
01/26	02/25	XtraPack TV Access Fee 6	90.00
01/26	02/25	XtraPack 3of3 Monthly	38.00
Fees			
01/27		Regional Sports Fee	15.00
Adjustments & Credits			
01/27		State Cost Recovery Fee OH	0.82
Sales Tax			19.04
AMOUNT DUE			\$0.00

THANK YOU FOR CHOOSING DIRECTV
We're committed to delivering the ultimate entertainment experience

Your DIRECTV FOR BUSINESS™ account number

Business support telephone

Special messages, exclusive offers, programming or pricing changes, automatic renewal and past due notices will appear here or below the image

Includes the amounts of your last bill and any payments

Overview of charges, fees and credits organized by each service. Programming package may be displayed as one or multiple line items based on your package selection. State Cost Recovery Fee may apply based on the state where you receive service. Regional Sports Fee applies in certain markets.

Promotional credits may not appear on your first bill. Most promotional credits start in 1–2 billing cycles.

Service address where you receive your DIRECTV FOR BUSINESS™ service

Due date and total amount due
If a \$ amount is owed, you will see the amount appear in the Amount Due box. If you are enrolled in Auto Bill Pay, "No Payment Due" will appear in this box.

Payment address
Use this address to mail your payment, and include your account number on your check.

Billing address
If any of the information listed on your bill is incorrect or has changed, please call business support at 1.888.388.4249 to update it.

PLEASE FOLD ALONG PERFORATION, DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT

DIRECTV FOR BUSINESS INVOICE NUMBER 0000112233 44 DATE DUE No Payment Due ACCOUNT NUMBER 12345678 AMOUNT DUE No Payment Due PAYMENT ENCLOSED

Note my change of address on reverse side, DO NOT WRITE OTHER COMMENTS ON THE FORM (123) 123-3457

CONFIRMATION of Auto Bill Pay Enrollment by CREDIT CARD
Payment was charged on bill statement date. See above.

manifest line
COMPANY NAME
123 MAINE STREET
CINCINNATI, OH 45202

DIRECTV
PO BOX 5006
CAROL STREAM, IL 60197-5006

▶ INFORMATION

Enroll in Auto Bill Pay (ABP) and have payments automatically deducted from your bank account, credit or debit card. Call the DIRECTV FOR BUSINESS™ support telephone number listed above or on your bill to sign up for ABP. You may be eligible for a bill credit if you enroll in ABP and EFT (Electronic Funds Transfer) with your checking account. Payment can also be made through our automated phone system or with an agent by calling 1.888.388.4249.

DIRECTV™ programming, pricing, description and contact number may be different than the sample bill. DIRECTV™ programming, pricing, and terms subject to change at any time. Please mail your payment to the address listed on your bill. ©2024 DIRECTV. DIRECTV and all other DIRECTV marks are trademarks of DIRECTV, LLC. All other marks are the property of their respective owners.

Make life simpler with Auto Bill Pay—the ultimate time-saver



Convenience

Your bill is paid automatically and on time.



Comfort

Save time and never worry about forgetting to pay.



Control

Set up automatic payment. Avoid late payment and service restoral fees.

SETUP IS QUICK, EASY and FREE

How do I sign up for Auto Bill Pay with my credit or debit card?

Call **1.888.388.4249** to enroll today. Your DIRECTV FOR BUSINESSSM bill will be automatically deducted from your credit or debit card every month.

How do I sign up for Auto Bill Pay with my checking account?

- > See the back of your DIRECTV FOR BUSINESSSM bill statement for details.
- > Complete and sign the bill statement form, and enclose a voided check, to have your DIRECTV FOR BUSINESSSM bill automatically deducted from your checking account.
- > Processing takes up to 6 weeks.

How do I know if I'm enrolled in Auto Bill Pay and my bill is paid?

You will see a \$0 balance with “No Payment Due” and confirmation of Auto Bill Pay enrollment at the bottom of your bill statement.



Additional questions regarding enrollment or your account?

Please call **1.888.388.4249** or email us at CommercialCustSat@att.com for assistance.



See back cover for legal disclosures.

**TIPS &
TRICKS**

**DIRECTV
FOR BUSINESS**

The DIRECTV FOR BUSINESSSM Remote App Gives You Control of All Your DIRECTV[®] Receivers From Just One Device!

- › Quickly identify receivers with custom names.
- › See what's playing on all your TVs from one screen.
- › Channel surf using the DIRECTV[®] Programming Guide.
- › View all current and upcoming sports schedules.
- › Group receivers in order to change channels on multiple TVs at once.

DIRECTV FOR BUSINESSSM Remote App Setup

Setting up your receivers and device is quick and easy. Just follow the steps below:

Register your DIRECTV account at directv.com/myaccount/registration:

- › In the **LAST NAME/BUSINESS NAME** field, enter your business name exactly as it appears on your DIRECTV account.
- › The email address and password you provided will be used to activate your DIRECTV FOR BUSINESSSM Remote App.

Download the app from the [Apple App Store](#) or [Google Play Store](#):

- › From your device, go to the **APPLE APP STORE** or **GOOGLE PLAY STORE**.
- › Search for "DIRECTV FOR BUSINESSSM"
- › Download the **DIRECTV FOR BUSINESSSM Remote App**.

Sign in and set up your DIRECTV FOR BUSINESSSM Remote App:

- › **LAUNCH** the DIRECTV FOR BUSINESSSM Remote App.
- › Provide the email address and password you registered on directv.com/myaccount/registration and click **SIGN IN**.

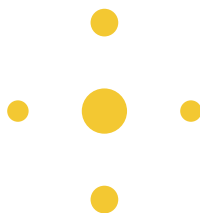


 **Troubleshooting****Check to see if your DIRECTV[®] Receivers are networked:**

- > Press the **DASH** button on the remote. Users with H44 receivers, press “-” twice.
- > The screen should say **SWiM CONNECTED** and **INTERNET: CONNECTED**.
- > If it is not “SWiM Connected” or “Internet: Connected,” call DIRECTV at **1.888.388.4249** or your local dealer.

Check to see if DIRECTV[®] Receivers are enabled for the DIRECTV FOR BUSINESSSM Remote App:

- > Confirm External Access and Current Program are set to “Allow.”
- > H44 receivers, press “Menu” and select:
 - Settings
 - Receiver Settings
 - External Devices
- > Other receiver models, press “Menu” and select:
 - Settings
 - Whole Home
 - External Devices

 **FAQs****Which tablets are compatible?**

Visit directv.com/apps for operating system details on compatible iOS and Android™ tablets only.

Is a version available for other devices (iPhone, Android™ phones and Amazon devices)?

Currently, the app is only available for compatible iOS and Android™ tablets.

Are there any other requirements?

Must have DIRECTV[®] HD service.
Must have compatible DIRECTV[®] HD Receivers that are broadband-connected.

Why do I need to be connected to the Internet with a wireless router?

The DIRECTV FOR BUSINESSSM Remote App leverages the Internet to send and receive information from each receiver. The tablets and receivers must be connected to the same local network. Requires a wireless router and DIRECTV Ethernet to Coax Adapter (DECA).

*Certain remote control functions require a standard DIRECTV remote. Tablet remote control functionality requires an Internet or Wi-Fi connection and is limited to the range of network. Internet access and DIRECTV.com login required. Internet connections may vary. Only available on certain Internet-connected receivers. Visit directv.com/apps for complete details. Remote connections may vary. Charges may apply for an Internet Connection Kit and installation. Requires DIRECTV Plus[®] HD DVR (models HR20, HR21, HR22, HR23, HR24), DIRECTV Plus[®] DVR model R22, or DIRECTV HD Receiver (models H21, H23, H24, H25, H44) connected to broadband. DIRECTV Receiver(s) and the tablet must be connected to the same network. iPhone[®] is a registered trademark of Apple Inc.

See back cover for legal disclosures.



TROUBLESHOOTING



Get quick solutions for resolving service queries on your own.



Need more info?

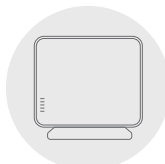
Tune to **Ch. 1**, the Customer Information Channel. Watch easy-to-follow instructional videos. Use the **ARROW** buttons on your remote to select topics. Learn more at directv.com/forbusiness.

Try This First!

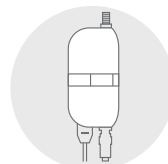


- > An easy solution for most problems: **RESET YOUR RECEIVER.**
- > Press the red **RESET** button next to the card slot on the **SIDE** of the receiver.

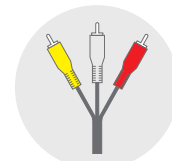
Your DIRECTV® System may include the following components:



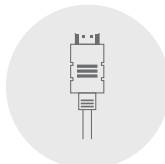
Wireless CCK



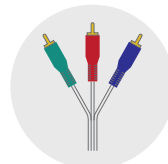
Wired CCK



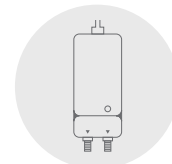
A/V - RCA
(Video 1, 2, 3)



HDMI
(HDMI 1, 2, 3)



High Definition
(Component Cables)



SWiM™
Power Inserter

Technical Issues

Frozen/Pixelated Screen

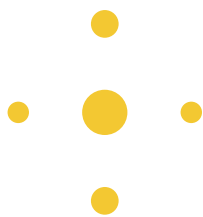
Possible Causes

- Your receiver is having trouble communicating with your satellite dish.

QUICK SOLUTIONS

1. Check all connections on the back of your receiver, starting with the **SAT-IN** connection, and make sure they're secure.
2. You may have a SWiM™ Power Inserter (pictured on page 18) attached to the DIRECTV® cable coming from your dish. Unplug inserter from electrical outlet and wait for 15 seconds, then plug inserter back in. Applies to H25 receivers.

Note: Do not plug SWiM™ Power Inserter into a power outlet that can be turned off. Avoid plugging into a power strip.



No Signal/Snowy Screen

Possible Causes

- TV is on the wrong input, channel or audio/visual connection.

QUICK SOLUTIONS

1. Verify that both TV and receiver are on.
2. On your DIRECTV® remote, press **TV INPUT ENTER**. Or, on your TV remote, press the **INPUT** or **SOURCE** button. On the RC73 remote, press and hold **ENTER** for 3 seconds.
 - > Cycle through inputs slowly until picture returns.
 - > If you see a snowy/static screen, press **03** or **04** on your TV remote.
3. Check that all video cables between receiver and TV are securely plugged into matching ports.

Still no picture?

1. Once your remote has been programmed to your TV, slide the **MODE** switch to the DIRECTV position. Press **POWER**.
2. Press the **TV INPUT** button to cycle through each input option until the picture returns.
3. Slide the **MODE** switch to **TV** and make sure your TV is tuned to **Ch. 3** or **Ch. 4**.
4. Slide **MODE** back to DIRECTV and press **POWER** on your remote.

Screen Displays “Searching for Satellite”

Possible Causes

- Heavy rain or snow. (If there is heavy rain or snow, the signal will return in a few minutes.)

QUICK SOLUTIONS

1. Check if something is obstructing your satellite dish (e.g., new tree growth or accumulated snow).
2. Reset your receiver.

Still searching?

1. Disconnect and reconnect **SATELLITE IN** cable. (Tighten by hand. Do not overtighten.)
2. Ensure that the cable is not crimped or jammed in a window or doorframe.
 - > Press **MENU** on your remote.
 - > Select **SETTINGS & HELP** or **SETTINGS**.
 - > Click on **SETTINGS** icon.
 - > Select **SATELLITE**, then **VIEW SIGNAL STRENGTH**.

Follow the instructions. If the signal strength is lower than 70% when the weather is clear, call for service.



WE'RE ALWAYS HERE FOR YOU



Call **1.888.388.4249**



[Click for Support](#)



Tune to **Channel 1**

[Follow Us on Social Media](#)

DIRECTV FOR BUSINESS



We love our planet. That's why our HD and HD DVR set-top boxes feature a power-saving mode that uses less energy when they're not active. That helps us protect the environment and lower your energy bill. If you're upgrading equipment and have old DIRECTV® hardware, please visit directv.com/recycle to contact us for recycling. It's free and easy, plus it keeps plastic out of landfills. Together, we're leading the way without leaving a footprint.



¹For full Mix Channels and interactive functionality, HD equipment model H/HR 21 or later is required. Regional Sports Networks HD feed may vary by market. Local HD channels vary by market. Access to channels depends on programming package. ²Available on HD DVR Receivers (models HR20 or later) connected to the Internet. ³Subscription sports packages continue automatically each season, provided DIRECTV carries this service, unless customer calls to cancel prior to the start of the season. Commercial locations require an appropriate licensee agreement. Blackout rules and other restrictions apply to all sports programming. Actual number of games varies by market. NHL, the NHL Shield and Center Ice name and logo are registered trademarks and The Game Lives Where You Do is a trademark of the National Hockey League. NHL and NHL team marks are the property of the NHL and its teams. ©NHL 2024. All rights reserved. NBA, the NBA logo and team identifications are the exclusive intellectual property of NBA Properties, Inc., and the respective member teams. ©2024 NBA Properties, Inc. All rights reserved. Major League Baseball trademarks and copyrights are used with permission of the applicable MLB entities. All rights reserved. Visit the official website at MLB.com. All rights reserved. ⁴To access DIRECTV HD programming, HD equipment required. Number of HD channels varies by package selection. ©2024 by Fox Media LLC. NFL: AP Images. Separate SHOWTIME subscription required. SHOWTIME is a registered trademark of Showtime Networks Inc., a Paramount Company. All rights reserved. ©2024 DIRECTV. DIRECTV and all other DIRECTV marks are trademarks of DIRECTV, LLC. All other marks are the property of their respective owners.