

# ACTIVATION & EQUIPMENT RETURN INSTRUCTIONS



We're committed to bringing you the best in video entertainment every day. Your replacement Wireless DIRECTV CINEMA® Connection Kit is enclosed. Here's how to connect and activate it, plus how to return your non-working equipment.

**To avoid non-return fees, follow important return instructions at the end of this document.**

**1** Connect      **2** Return




## 1 CONNECT YOUR REPLACEMENT WIRELESS DIRECTV CINEMA CONNECTION KIT

Use the Quick Start Guide that came in your kit, or go to [directv.com/usbcck](https://directv.com/usbcck)

## 2 RETURN YOUR NON-WORKING DIRECTV CINEMA® CONNECTION KIT

**For the fastest return method:**

- Take your equipment directly to your nearest FedEx® Office Print & Ship Center or The UPS Store® location. No need to pack anything—just bring your equipment in a sturdy bag or open box along with your 9-digit account number (located on the packing slip on your bill).

 *Do not include your remote control, cables, accessories or any personal equipment such as DVD players. If for any reason you removed the access card from the receiver, be sure to return it in the package as well.*

- Your equipment will be scanned, packed, labeled, and returned to DIRECTV. Once your equipment is scanned, your return will immediately be noted on your account.
- Or, you can pack the equipment yourself. Just use the box your replacement receiver came in, or another suitable box, and use the supplied return shipping label. (Remember to keep the bottom portion of the label for your records.) Then, drop off the box at your local Post Office™ or FedEx® Office Print & Ship Center location. (You can track both on [fedex.com](https://fedex.com).) Your return will be noted on your account when we receive it, which could take up to 2 weeks.

### Find the closest locations:

FedEx® Office Print & Ship Center go to [fedex.com/attreturns](https://fedex.com/attreturns) or call **800.463.3339**

OR

The UPS Store® go to [theupsstore.com](https://theupsstore.com) or call **800.789.4623**

## **i** IMPORTANT INFORMATION

We must receive your non-working leased receiver within 21 days of your replacement order date to avoid non-return fees. Non-return fees are based on type of receiver. Wireless DIRECTV CINEMA® Connection Kit non-return fee is \$45.

For more information, go to [directv.com/support](https://directv.com/support)

**Tip:** Search "Direct Cinema® Connection Kit"

